

EFFECTIVE

December 1, 2020.

Subject(s)**ERM 103 , Application Procedures**

The SER Standard of Promptness will go from 10 calendar days, to 10 business days.

Reason: Policy change.

ERM 401 , Payments

The address for providers to send an overissuance has changed. Overpayments should be sent to:

Michigan Department of Health and Human Services
Bureau of Finance – ASAP
PO Box 30437
Lansing MI 48909

Reason: Policy change.

**MANUAL
MAINTENANCE
INSTRUCTIONS**

Changed Items ...

[ERM 103](#)

[ERM 401](#)